



# FINANCIAL REPORT

# 2016

[www.tsfi.org](http://www.tsfi.org)



**TÉLÉCOMS  
SANS FRONTIÈRES**

Communications for life

NON-PROFIT ORGANISATION



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Qayyarah, Iraq

Displaced Persons Camps - November 2016  
Installation of a VSAT for the benefit of the  
humanitarian community.

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## Les Cayes, Haiti

Relief Coordination Center - October 2016  
Following Hurricane Matthew, a Telecom Center is installed for the benefit of the international humanitarian community.

# 1

## PRESENTATION OF TSF

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## TSF IN FIGURES

**TSF BUDGET**  
**2,6 M€**

### HUMAN RESOURCES

**13** **salaried** (full time on the international headquarters and on the intervention offices of America and Asia)

**9** **local employees** on current missions in the World

**45** **volunteers** (on the international headquarters and on the intervention offices of America and Asia)

## TSF in action in 2016



**8** Emergency Interventions



**2** Programmes related to Education



**5** Protection & assistance Programmes



**3** Programmes related to Bridging the digital divide



**5** Capacity Building Programmes

## TSF since 1998



**+ 850**  
National and international Organisations helped



TSF helped  
**Several Millions**  
of affected people

Interventions in  
**+ 70 countries**



## TSF missions

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### Rapid response

Telecommunication networks are often severely damaged, saturated, or completely destroyed during natural disasters or armed conflicts.

TSF intervenes in less than 24 hours to:

- Help the victims of these crisis to reconnect with their family, their loved ones by offering them a call of a few minutes. Affected persons may also request material or financial support to cope with this difficult time. Most often, this call allows them to share their pain and get the psychological support they needed.
- Help the humanitarian community by setting up Internet telecommunication centers. These means facilitate the coordination of relief, improve the exchange of information, thus saving lives.



### Capacity building

In natural disasters or other humanitarian crisis, governments, civil security and other emergency response actors often do not have the capacity to respond to all telecommunications needs and see the quality of relief coordination weakened.

TSF implements emergency telecommunication training programmes and programmes to materially strengthen the capacity of the emergency response mechanism.



### Education

Children living in isolated areas suffer from an educational deficit inherent in their geographical situation. In recent years, following the proliferation of armed conflicts, displaced population camps have emerged. Children in these camps are denied access to education for many years.

TSF intervenes in these remote areas and in these camps by providing educational resources on tablets or computers and assisting children in their learning. TSF works in collaboration with other NGOs or consortia of organizations in order to allow children to continue their schooling, but also to express themselves by developing their creativity.



### Protection and assistance

TSF uses innovative mobile technologies to set up simple, easy-to-use data collection, alerting and dissemination systems. These solutions are made available to local actors and communities. They can be applied in different areas: health, prevention of food crises, fight against violence against women, information disseminated to migrants...



## Bridging the digital divide

There are still many isolated digital areas in the world. These regions do not have telecommunication facilities, thus reducing their capacity to develop.

TSF sets up digital access programmes by offering these isolated areas satellite telecommunications and computer tools. Computer centers and the Internet are thus made available to isolated populations allowing the development of their activities, facilitating their daily procedures and improving their knowledge through the implementation of programmes related to education.

## TSF funding

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**TSF funding consists of corporate sponsorship, foundation grants, institutional and private donations.**

### Funds allowing immediate reactivity

Télécoms Sans Frontières relies on a base of regular private and institutional partners, ensuring immediate responsiveness for its interventions on any humanitarian emergency ground in the world. It is indeed in the very first days that TSF, by its action, can save lives. Without these funds, it would be impossible to act with the same rapidity and efficiency.

TSF also solicits institutional funds to improve its response to needs identified in the field and extend its actions over a longer period.

### Essential private and public funds for long-term programmes and innovative projects

Institutional and private funds also allow TSF to enroll in longer-term programmes that require the implementation of innovative solutions developed by our R & D department.

### Donations from individuals

Individual donations are essential for TSF missions and reinforce existing programmes.

### Funds guaranteeing the independence of TSF

Télécoms Sans Frontières has built up its partnerships with international companies in order to guarantee its full independence in the implementation of its actions and programmes. This private funding represents 87% of the association's resources. The diversity of its partners allows TSF to be free vis-à-vis any political and religious influence.

### Rigorous financial management

93% of the funds are directly allocated to the programmes supporting the beneficiaries. The remaining 7% is used to fund the management and general administration of the organization which is essential for the implementation of these programmes, and the fundraising.

### Transparent financial management

Télécoms Sans Frontières is a non-profit organization recognized of general interest (French law 1901).

TSF is audited annually by an independent auditor and also on a regular basis by bodies such as the European Commission, the UNHCR... Beyond the legal audit, these audits are intended to guarantee the rigor of management, good use of funds and the implementation of quality policies.

TSF also publishes annually on its website an annual financial report justifying the origin and use of its funds.

## Funds also coming from TSF's bureaus

TSF funding is also provided by its representation bureaus abroad.

TSF's regional bases seek to work with governments and NGOs in carrying out their respective activities and partnering with humanitarian programmes to respond to specific emergencies that are identified.

In the United States of America, the independent non-profit organization "Friends of Telecom without borders" raises funds, mainly from US sources, to fund the humanitarian programmes of TSF. This organisation allows American businesses and individuals to benefit from a tax reduction on their donations.

In the United Kingdom, TSF is also registered with the Her HMRC (Her Majesty's Revenue and Customs), a non-departmental government department, which allows UK citizens and businesses to donate to the organisation and to extend the donations through Gift Aid.





#### Mersan, Haiti – October 2016

Following the hurricane Matthew, the inhabitants of Mersan make their first calls.

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### TREASURER'S REPORT

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## Activity of the year 2016

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The year 2016 is characterized by a sustained level of activities of Telecoms Sans Frontières which can be explained in particular by the diversification of its humanitarian missions in the World. Activity expenditures are globally at the level of 2015. The needs related to the response to humanitarian emergencies (rapid response) are still strong. TSF has also increased the level of its long-term actions in the sectors of education and capacity building in particular.

This year has been marked above all by three major emergencies to which TSF responded: the humanitarian crisis suffered by people fleeing the war in Syria, Hurricane Matthew having caused serious damage to Haiti and the earthquake that struck Ecuador. Emergencies (rapid response) alone represent in financial volume more than 665k€ or 69% of field activities.

Long-term actions with children from IDP camps on the Turkish-Syrian border, women threatened with domestic violence in the Chinandega region of Nicaragua and children from Miarinarivo in Madagascar continue in 2016. This year also sees the implementation of new long-term programs. A new emergency telecommunications capacity building programme of the Philippine Government's Disaster Response System has been put in place by the end of this year and will continue for 3 years. TSF also participates in the food security programme in Guatemala, in consortium with the NGO Action Against Hunger. This programme aims to set up a system of data collect of food stocks via mobile technologies in order to prevent food crises. A new educational programme was also extended during this year for displaced children living in camps on the Turkish border. The share of long-term actions represents 31% of activities and increases by 7% compared to 2015.

The analysis of activities over the year allows to identify a breakdown by sector as follows:



Rapid response: **69%**



Protection & assistance: **10%**



Education : **6%**



Capacity building: **10%**



Bridging the digital divide: **5%**

## Statement of financial activities

The following accounts are presented in Euros and include all the activities of the organisation Télécoms Sans Frontières for the year 2016, including the activities carried out by the offices of intervention of TSF in Asia and America.

### Statement of financial activities at December 31, 2016

in Euros (€)	2016	2015
Social missions expenses	996 573	989 845
<i>rapid response missions</i>	665 674	729 985
<i>protection and assistance missions</i>	92 117	113 965
<i>education missions</i>	57 844	0
<i>capacity building missions</i>	94 733	42 237
<i>bridging the digital divide missions</i>	45 837	75 824
<i>research of projects and development missions</i>	40 368	27 834
Fundraising	20 319	13 538
Management and general administration	125 072	126 893
<b>Total expenditures</b>	<b>1 141 965</b>	<b>1 130 275</b>
Payment out of appropriated income	1 066 285	770 781
Allowances for provisions and depreciation	308 593	308 200
<b>Total charges</b>	<b>2 516 843</b>	<b>2 209 257</b>
Corporate income	1 235 360	1 079 087
Institutional income	101 272	252 000
Individuals	3 056	6 759
Other resources	175 979	95 804
<b>Total resources</b>	<b>1 515 666</b>	<b>1 433 650</b>
Restricted funds	770 781	630 210
Recapture on depreciation and reserves	287 208	266 541
<b>Total income</b>	<b>2 573 656</b>	<b>2 330 401</b>
<b>Surplus</b>	<b>56 813</b>	121 144

### The expenditures

The expenditures are maintained at the level of the year 2015 and amount to 1142k€.

Social missions are up 1% and represent 997k€. Including the commitments to be made on these missions and the amortization and provisions, the share of social mission expenses amounts to **93%** of total expenses.

The expenses of rapid response missions remain the most important in this year, in particular by the importance of the needs related to the Haiti emergency and the various emergencies related to the Syrian crisis. Expenses on long-term protection and assistance, education, capacity building and bridging the digital divide activities are up 25%, reflecting the introduction of new programmes and extension of the ancients.

Management and administration costs stabilize compared to 2015. These costs represent the costs of structure necessary for the proper functioning of the organization. They include, but are not limited to, the costs of the response offices and the administrative staff. Including the payment out of appropriated income and the amortization and provisions, these expenses represent **6%** of total expenditures.

The fundraising costs increase slightly but remain reasonable in relation to the size of the organization and its desire not to appeal to public generosity. Thus, no donation campaign was set up, TSF favoring the spontaneous donations of those who support its action. They stand at **1%** of total expenditures.

### **The resources**

Combined resources increase by 6% to 1516k€.

This year is marked by a slight increase in funding from recurrent private partners of TSF. Private resources account for 81% of total resources. Funding from institutional donors is down by 60%, which is mainly due to the withdrawal of two French institutional partners. The resources collected from the public are decreasing but represent a small part of the total since TSF does not appeal to public generosity. Other resources have increased significantly but this is mainly due to reimbursement of fees for programmes conducted in collaboration with other organizations.

### **The surplus**

Surplus represents the difference between charges and incomes for the year and is due to non-budgeted funding from fundraising. This surplus will be allocated to the reserve funds of the association and will be used on future humanitarian missions.

## **2017 outlook**

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The year 2017 will be a year of stability in the continuity of the year 2016. The established outlooks foresee in particular the extension of the activities related to the education with the children of displaced persons in the camps of the Turkish-Syrian border, the increase of protection and assistance activities in Nicaragua and Guatemala, continuation of the implementation of the emergency telecommunication capacity building programme in the Philippines.

This year should especially confirm the increased level of humanitarian emergency needs due to the increase in natural disasters and armed conflicts around the world.

The 2017 budget stands at 2654k € and is slightly higher than in 2016.



**Diavata, Greece – March 2016**

Children fleeing Syrian conflict playfully re-engage with education thanks to interactive content made available by TSF.

## ANNUAL ACCOUNTS

<b>Statutory auditors' report on the financial statements</b>	<b>14-17</b>
<b>Balance sheet &amp; Income statement</b>	<b>18-21</b>





## **TELECOMS SANS FRONTIERES**

**Statutory auditors' report on the financial  
statements**

**For the year ended 31 december 2016**

32 avenue Vignancour, 64000 Pau  
**Tél 05 59 13 82 22 ■ [accueil@lgbec.com](mailto:accueil@lgbec.com)**  
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SARL au capital de 350 000 € inscrite au tableau de l'ordre des Experts-Comptables de la Région Aquitaine.  
Société membre de la compagnie régionale des Commissaires aux Comptes de Pau.

**[www.lgbec.com](http://www.lgbec.com)**

To the Members

In compliance with the assignment entrusted to us by your annual general meeting, we hereby report to you, for the year ended 31 december 2016, on:

- the audit of the accompanying financial statements of T.S.F;
- the justification of our assessments;
- the specific verification and information required by law.

These financial statements have been approved by your Board of Directors. Our role is to express an opinion on these financial statements based on our audit.

## **I. Opinion on the financial statements**

We conducted our audit in accordance with professional standards applicable in France; those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit involves performing procedures, using sampling techniques or other methods of selection, to obtain audit evidence about the amounts and disclosures in the financial statements. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made, as well as the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In our opinion, the financial statements give a true and fair view of the assets and liabilities and of the financial position of the Company as at 31 december 2016 and of the results of its operations for the year then ended in accordance with French accounting principles.

## **II. Justification of our assessments**

In accordance with the requirements of article L. 823-9 of the French Commercial Code relating to the justification of our assessments, we bring to your attention the following matter(s).

These assessments were made as part of our audit of the financial statements taken as a whole, and therefore contributed to the opinion we formed which is expressed in the first part of this report.

## **III. Specific verifications and information**

We have also performed, in accordance with professional standards applicable in France, the specific verifications required by French law.

We have no matters to report as to the fair presentation and the consistency with the financial statements of the information given in the management report of Board of Directors, and in the documents addressed to members with respect to the financial position and the financial statements.



Concerning the information given in accordance with the requirements of article L. 225-102-1 of the French Commercial Code relating to remunerations and benefits received by the directors and any other commitments made in their favour, we have verified its consistency with the financial statements, or with the underlying information used to prepare these financial statements and, where applicable, with the information obtained by your company from companies controlling your company or controlled by it. Based on this work, we attest the accuracy and fair presentation of this information.

In accordance with French law, we have verified that the required information concerning the purchase of investments and controlling interests and the identity of the members of the voting rights has been properly disclosed in the management report.

TE

Pau, on the 15 june 2017

The statutory auditors

**SarL L.G.B.E.C**  
**CABINET GANZAGAIN BASSI LORRY**  
*Experts comptables - Commissaires aux comptes*  
32 avenue Vignancour - 64000 PAU  
Tél. 05 59 13 82 22 Fax 05 59 13 81 10  
SIRET 451 820 039 00027

**M Jean-Michel GANZAGAIN**

**For LGBEC COMPANY**

## Balance sheet on December 31, 2016

in euros

	ASSETS					
	Brut	Depr. & prov.	Net 2016	%	Net 2015	%
<b>FIXED ASSETS :</b>						
Preliminary expenses						
Research and development expenses						
Concessions, patents and similar rights	4 545	4 545	0		0	
Goodwill						
Other intangible fixed assets						
Advances and prepayments on intangible fixed assets						
Land						
Buildings	200 000	117 944	82 056	1,80%	92 056	2,24%
Industrial fixtures, fittings, plant machinery and equipment						
Other tangible fixed assets	475 327	474 358	968	0,02%	0	0,00%
Fixed assets in progress						
Advances and prepayments						
Long-term investments by "equivalence method"						
Other interest ownership						
Receivables related to interest ownership						
Capitalized securities						
Loans						
Other fixed assets	75		75	0,00%	75	0,00%
<b>TOTAL FIXED ASSETS</b>	<b>679 947</b>	<b>596 848</b>	<b>83 099</b>	<b>1,83%</b>	<b>92 131</b>	<b>2,25%</b>
<b>CURRENT ASSETS :</b>						
Raw materials and supplies						
Work in progress of goods						
Word in progress of services						
Semi-finished and finished goods						
Goods held for resale						
Advances and down-payments to suppliers						
Trade and related accounts						
<b>Other receivables</b>						
Debtor suppliers	0				0	
Staff	0				1 500	0,04%
Payroll taxes	0				0	
State, profit tax					0	
State, turnover tax						
Other					139	0,00%
Investment securities	3 820 339		3 820 339	83,97%	3 363 297	82,01%
Cash instruments						
Cash	643 045		643 045	14,13%	640 745	15,62%
Prepaid expenses	3 367		3 367	0,07%	3 271	0,08%
<b>TOTAL CURRENT ASSETS</b>	<b>4 466 751</b>	<b>0</b>	<b>4 466 751</b>	<b>98,17%</b>	<b>4 008 952</b>	<b>97,75%</b>
Charges to be spread over several periods (III)						
Premium for redemption of bonds (IV)						
Unrealized exchange losses (V)						
<b>TOTAL ASSETS</b>	<b>5 146 697</b>	<b>596 848</b>	<b>4 549 850</b>	<b>100,00%</b>	<b>4 101 083</b>	<b>100,00%</b>



## Balance sheet on December 31, 2016

in euros

	EQUITY AND LIABILITIES			
	Net 2016	%	Net 2015	%
<b>SHAREHOLDERS' EQUITY :</b>				
Premiums arising from shares issues, from merger				
Revaluation				
Legal reserve				
Statutory reserve				
Regulated reserve				
Other reserves	2 670 934	58,70%	2 549 790	62,17%
Retained (profit / losses) brought forward merger				
Net income or loss of the tax year	56 813	1,25%	121 144	2,95%
Subsidies of investment	0	0,00%	0	0,00%
Regulated provisions				
Proceeds from the issuance of "participating titles"				
Conditional advances				
<b>TOTAL SHAREHOLDERS' EQUITY</b>	<b>2 727 748</b>	59,95%	<b>2 670 934</b>	65,13%
<b>PROVISIONS FOR LIABILITIES AND CHARGES :</b>				
Provision for charges	293 836	6,46%	287 208	7,00%
Restricted funds	1 066 285	23,44%	770 781	18,79%
<b>TOTAL PROVISIONS FOR LIABILITIES AND CHARGES</b>	<b>1 360 120</b>	29,89%	<b>1 057 990</b>	25,80%
<b>LOANS AND DEBTS :</b>				
Convertible debenture loans				
Other debenture loans				
Bank borrowing and bank overdrafts				
Other financial borrowing and debts				
Advances and down-payments for work in progress				
Trade notes and related accounts payable	95 460	2,10%	17 094	0,42%
Tax payable, social liabilities and other debts	152 260	3,35%	143 972	3,51%
Liabilities on fixed assets and related accounts				
Prepaid income	214 261	4,71%	211 093	5,15%
<b>TOTAL LOAN AND DEBTS</b>	<b>461 982</b>	10,15%	<b>372 159</b>	9,07%
Unrealized exchange gains (IV)				
<b>TOTAL LIABILITIES</b>	<b>4 549 850</b>	100,00%	<b>4 101 083</b>	100,00%

# Income statement on December 31, 2016

in euros

in euros			Current year 31/12/2016 (12 months)		Past year 31/12/2015 (12 months)		Absolute variation (12 months)		%
	France	Export	Total	%	Total	%	Variation	%	
<b>OPERATING INCOME :</b>									
Sales of goods									
Sales of manufactured goods									
Sales of manufactured services	28 554		28 554		994		27 560		
<b>Net turnover</b>	28 554		28 554		994		27 560		
Stored production									
Capitalized production									
Operating subsidies			1 339 688	53,11%	1 337 846	59,23%	1 842	0,14%	
Subscriptions									
(+) Unused income from previous financial years carried forward			770 781	30,56%	630 210	27,90%	140 571	22,31%	
Other incomes									
Recaptures on depreciations and reserves			287 208	11,39%	246 827	10,93%	40 382	16,36%	
Expense transfer			96 296	3,82%	42 936	1,90%	53 360	124,28%	
<b>Sub-total of other operating incomes</b>			<b>2 493 974</b>	<b>98,87%</b>	<b>2 257 818</b>	<b>99,96%</b>	<b>236 155</b>	<b>10,46%</b>	
<b>Total operating income (I)</b>			<b>2 522 528</b>	100,00%	<b>2 258 812</b>	100,00%	<b>263 715</b>	11,67%	
Attributed income or transferred loss									
Suffered loss or transferred profit (II)									
<b>FINANCIAL INCOME :</b>									
Financial income from interest ownership									
Other holdings and capitalized receivables									
Other interest and assimilated income			685	0,03%	814	0,04%	-129	-15,90%	
Recapture on provisions and expense transfer			0	0,00%	19 714	0,87%	-19 714	100,00%	
Profits on foreign exchanges			1 949	0,08%	4 204	0,19%	-2 255	-53,65%	
Net gains on sales of portfolio securities			47 042	1,86%	45 413	2,01%	1 629	3,59%	
<b>Total financial income (III)</b>			<b>49 675</b>	<b>1,97%</b>	<b>70 145</b>	<b>3,11%</b>	<b>-20 470</b>	<b>-29,18%</b>	
<b>EXTRAORDINARY INCOME :</b>									
Extraordinary operating gains			1 453	0,06%	1 444	0,06%			
Extraordinary capital gains			0	0,00%	0	0,00%			
Recapture on reserves and expense transfers									
<b>Total extraordinary income (IV)</b>			<b>1 453</b>	<b>0,06%</b>	<b>1 444</b>	<b>0,06%</b>	<b>9</b>	<b>0,64%</b>	
<b>TOTAL INCOME (I+II+III+IV)</b>			<b>2 573 656</b>	<b>102,03%</b>	<b>2 330 401</b>	<b>103,17%</b>	<b>243 255</b>	<b>10,44%</b>	
<b>GRAND TOTAL</b>			<b>2 573 656</b>	<b>102,03%</b>	<b>2 330 401</b>	<b>103,17%</b>	<b>243 255</b>	<b>10,44%</b>	

# Income statement on December 31, 2016

in euros

	Current year 31/12/2016 (12 months)		Past year 31/12/2015 (12 months)		Absolute variation (12 months)	%
<b>OPERATING EXPENSES :</b>						
Purchase of goods (including customs duties)	63 364	2,51%	97 131	4,30%	-33 767	-34,76%
Variation on inventory (goods)						
Purchase of raw materials and other supplies						
Variation in inventory (raw materials and other supplies)						
Other purchases	10 955	0,43%	8 605	0,38%	2 350	27,31%
External expenses	38 092	1,51%	42 934	1,90%	-4 842	-11,28%
Other external expenses	510 049	20,22%	463 244	20,51%	46 805	10,10%
Taxes and assimilated payments	13 635	0,54%	13 747	0,61%	-112	-0,82%
Salaries and wages expenses	367 059	14,55%	367 779	16,28%	-720	-0,20%
Social security expenses	134 050	5,31%	129 918	5,75%	4 132	3,18%
Other personnel expenses						
Operating allowances on fixed assets: depreciation allowances	10 692	0,42%	10 992	0,49%	-300	-2,73%
Operating allowances on fixed assets: reserve allowances						
Operating allowances on current assets: reserve allowances						
Operating allowances for contingencies: reserve allowances	293 092	11,62%	287 208	12,72%	5 884	2,05%
(-) Payment out of appropriated income	1 066 285	42,27%	770 781	34,12%	295 503	38,34%
Other expenses						
<b>Total operating expenses (I)</b>	<b>2 507 272</b>	<b>99,40%</b>	<b>2 192 339</b>	<b>97,06%</b>	<b>314 933</b>	<b>14,37%</b>
Attributed income or transferred loss						
Suffered loss or transferred profit (II)						
<b>FINANCIAL EXPENSES :</b>						
Financial allowances for depreciations and provisions	744	0,03%	0	0,00%	744	#DIV/0!
Interests and assimilated expenses						
Loss on foreign exchange	4 538	0,18%	12 750	0,56%	-8 212	-64,41%
Net loss on sales of portfolio securities						
<b>Total financial expenses (III)</b>	<b>5 282</b>	<b>0,21%</b>	<b>12 750</b>	<b>0,56%</b>	<b>-7 468</b>	<b>-58,57%</b>
<b>EXTRAORDINARY EXPENSES :</b>						
Extraordinary operating losses	1 726	0,07%	901	0,04%	825	91,58%
Extraordinary capital losses						
Depreciation and reserve extraordinary allowances						
<b>Total extraordinary expenses (IV)</b>	<b>1 726</b>	<b>0,07%</b>	<b>901</b>	<b>0,04%</b>	<b>825</b>	<b>91,58%</b>
Profit sharing scheme (V)						
Income tax (VI)	2 563	0,10%	3 267	0,14%	-704	-21,55%
<b>TOTAL EXPENSES (I+II+III+IV+V+VI)</b>	<b>2 516 843</b>	<b>99,77%</b>	<b>2 209 257</b>	<b>97,81%</b>	<b>307 586</b>	<b>13,92%</b>
<b>NET RESULT</b>	<b>56 813</b>	<b>2,25%</b>	<b>121 144</b>	<b>5,36%</b>	<b>-64 331</b>	<b>-53,10%</b>
<b>GRAND TOTAL</b>	<b>2 573 656</b>	<b>102,03%</b>	<b>2 330 401</b>	<b>103,17%</b>	<b>243 255</b>	<b>10,44%</b>



**San José, Costa Rica – August 2016**  
TSF trains members of the United Nations on emergency telecommunication equipment during OSOCC exercises.

## ACTIONS OF TSF IN FIGURES

<b>Rapid response missions</b>	<b>23</b>
<b>Protection and assistance missions</b>	<b>24</b>
<b>Education missions</b>	<b>25</b>
<b>Capacity building missions</b>	<b>26</b>
<b>Bridging the digital divide missions</b>	<b>27</b>



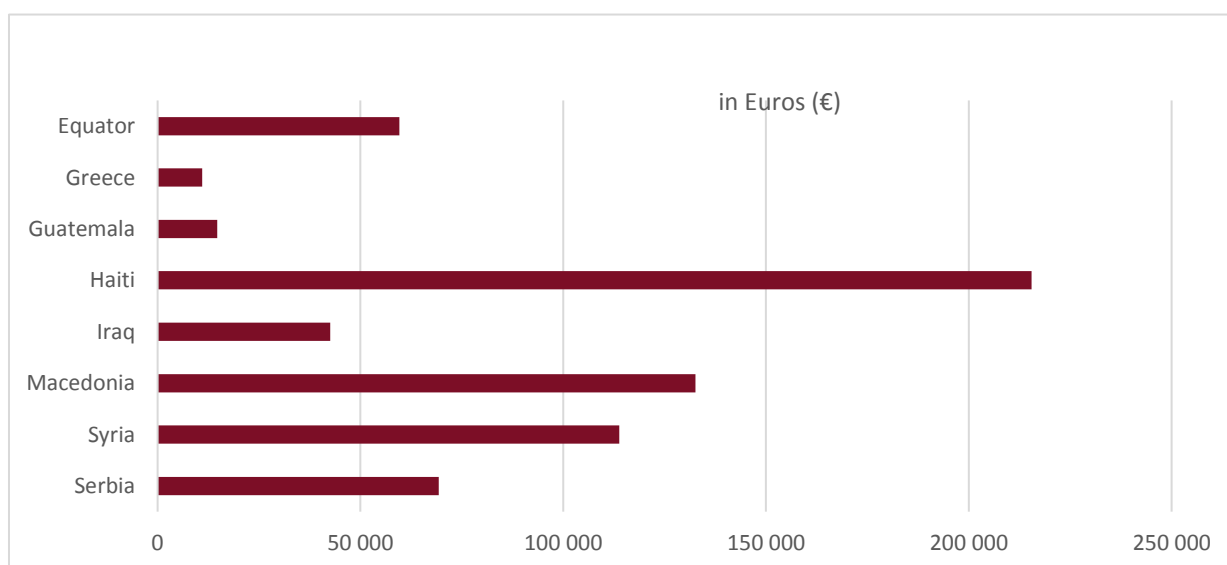
**Idomeni, Greece – May 2016**

Thanks to TSF, people fleeing the Syrian conflict make their first calls.



## Rapid response missions

Country	Activity
Serbia	Internet telecom support for migrants fleeing the Syrian conflict
Syria	Provision of Internet telecom connections for isolated hospitals, telecom support for migrants fleeing the Syrian conflict
Macedonia	Internet telecom support for migrants fleeing the Syrian conflict
Iraq	Following the conflicts in this country, installation of satellite telecom connections in displaced population camps
Haiti	Following the hurricane Matthew, humanitarian calling operations for the population and Internet telecom centers for relief organizations
Guatemala	Following the food crisis hitting the country, setting up mobile technologies in response
Greece	Internet telecom support for migrants fleeing the Syrian conflict
Equator	Following the earthquake of 16 April 2016, humanitarian calling operations for the population and Internet telecom centers for relief organizations







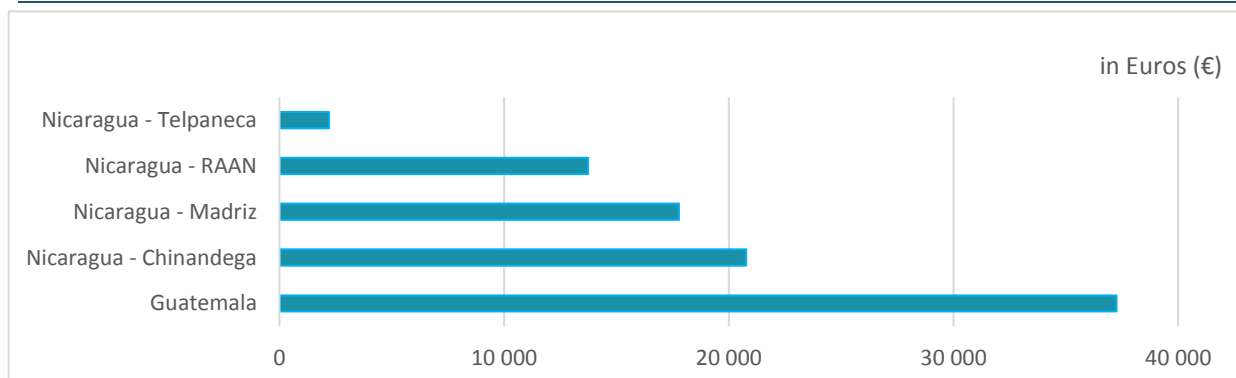
#### Guatemala –July 2016

TSF participates in Guatemala's food security programme by providing a technical solution to facilitate data collection.



### Protection and assistance missions

Country	Activity
Guatemala	Data collection system for food stocks
Nicaragua	Warning system against violence against women - Chinandega
Nicaragua	Educational projects via mobile technologies - Madriz communities
Nicaragua	Educational projects via mobile technologies - RAAN communities
Nicaragua	Internet Telecentre Support - Telpaneca Communities



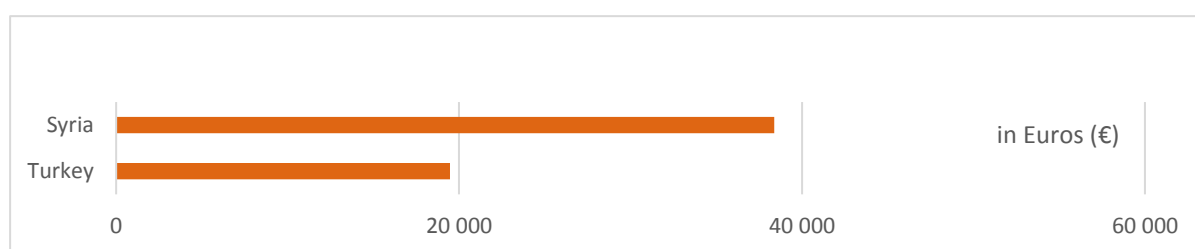


**Gaziantep, Turkey – April 2016**  
Children living in exile return to education thanks to the programmes set up by TSF.



## Education missions

Country	Activity
Turkey	Implementation of an educational programme for Syrian refugee children living in precarious conditions in Gaziantep, Turkey
Syria	Implementation of an educational programme for children living in IDP camps in Syria





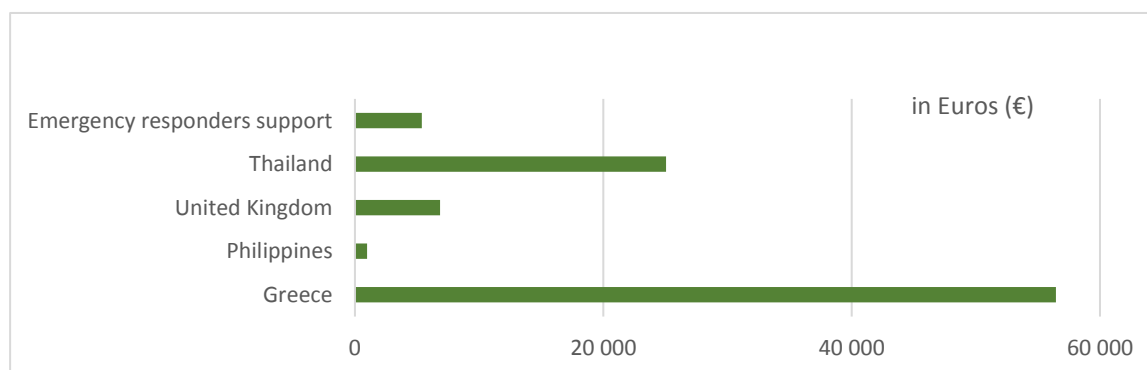


San José, Costa Rica – August 2016  
TSF engineer trains UNDAC members in emergency telecommunications.



## Capacity building missions

Country	Activity
Greece	Telecoms support for organizations helping migrants fleeing the Syrian conflict
Philippines	Implementation of a 3-year capacity building programme in support of the Philippine Government's natural disaster response system
United Kingdom	Emergency Telecommunications Training with Emergency Partners
Thailand	Emergency Telecommunications Training with Emergency Partners
Emergency responders support	Emergency telecommunications training with United Nations agencies



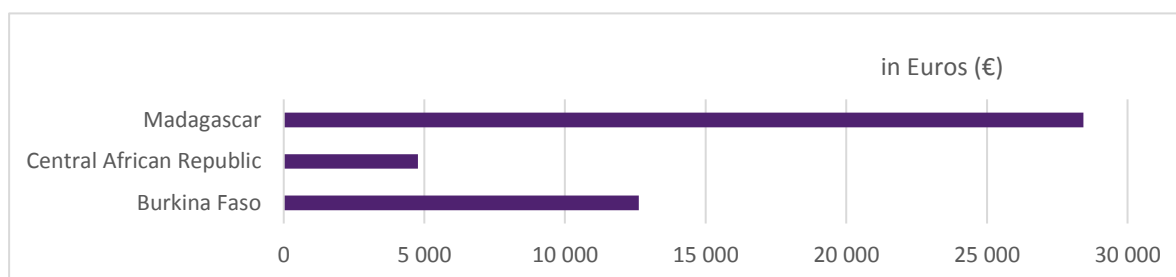


**Miarinarivo, Madagascar – April 2016**  
Internet telecom center for the benefit of the isolated population of the Miarinarivo region.



## Bridging the digital divide missions

Country	Activity
Burkina Faso	Internet Telecentre for the development of the isolated region of Guie
Central African Republic	Implementation of an exchange project between students from Mbaiki communities in the Central African Republic and Billere in France
Madagascar	Internet Telecentre for the development of the remote region of Miarinarivo





# CONTACT

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