



TÉLÉCOMS SANS FRONTIÈRES
Communications for life

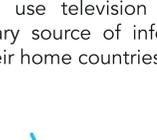
Informative screens in Support of migrants and Refugees in Mexico and Latin America 2021 Annual Report 2021 - Executive Report

This report contains the results and coverage of the informative screens system mission in Mexico and Latin America in 2021.

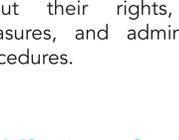
Since October 2017, TSF has worked to improve migrant's access to essential information



The mission's objective is to contribute to the migrants' and asylum seekers' protection in Mexico by improving their access to essential information while they travel the route from Central to North America, building a bridge between migrants and other relevant organisations producing information materials.



A large majority of migrants travel without a telephone and many use television as their primary source of information in their home countries.



They arrive in a new country with limited or no information about their rights, safety measures, and administrative procedures.



In this context, the diffusion of relevant, reliable information in key locations along the migratory route is essential to meet the needs of migrants and contribute to their protection.

This mission now enters its fifth year and continues to demonstrate its importance, even during the global pandemic that continued throughout 2021.

TESTIMONIES

"The screen has been a great help to the shelter staff. It is a very useful training that would be difficult for us to obtain. I wish there were more screens like these in other shelters".
Juan. Ciudad Juárez, Mexico.

KEY FIGURES AND RESULTS

14k
Users reached in the highest months
When shelters are fully operational, the scope of the system is very important.

98.25%
Positive Impact
98.25% of the migrants said that it had a positive impact in their lives.

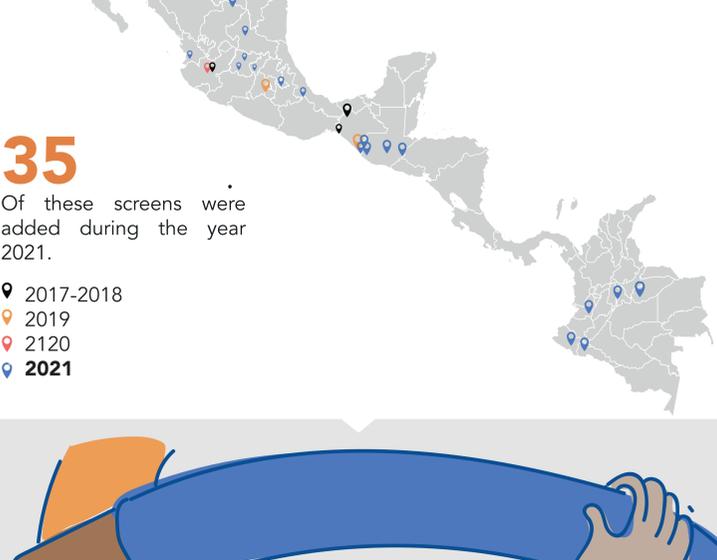
80.65%
New information
For 80.65% of the migrants the information on the screens was new to them.

46.7%
Felt more safe
54% of the people who saw the information on the screen felt safer.

62%
Migrants reading the screens
In 2021, 62% of the migrants passing through shelters read the content on the screens.

14.3%
Took action to increase their safety
Actions include apply for a humanitarian visa, request medical or psychological tips and change route or way of traveling.

2021
Has been the year with the biggest growth for the mission.



35
Of these screens were added during the year 2021.

- 2017-2018
- 2019
- 2120
- 2021

The growth experienced during 2021 was greatly influenced by the **collaboration** with non-governmental organizations like **IOM, Help.org, and shelters.**

15 Of these new screens belong to the IOM collaboration; They are mainly on the northern border of Mexico with the US.

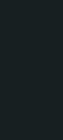


30
Of the remaining screens have become part of the **Help.org** collaboration, which has **facilitated the installation of screens** not only in Mexico but also in Guatemala and Colombia.

FOR 2022

A total of 64 new screens will be added to the system;

+15



+49



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